



## CERTIFICATE OF ATTENDANCE

This certificate acknowledges that the attendee participated in the program described below.

**Attendee:** \_\_\_\_\_

**Program Number:** C048-072111

**Program Title:** The Influential Presenter

**Speaker/Program Description:** Connie Dieken, CSP

In this presentation, members will learn how to become exceptional communicators. Worthwhile ideas alone don't persuade others or even produce results. It takes more than charisma, information, or even great ideas to influence people; it takes confidence, practice, and presentation savvy.

Members will be coached to bring out their *brilliance* and help them conquer their *blind-spots*. Members will notice an immediate improvement in how people respond to them.

Among other advantages, members will learn to generate buy-in with less effort and greater results. Members will discover how to; appear more relaxed, informed and likable, be memorable and make their messages stick, play to their strengths, overcome nerves and fear, reduce preparation time, adjust their energy level, use visuals effectively, handle tough Q&A, be more confident, and influence more people, more of the time.

**PMBOK Knowledge Areas:** Project Human Resource Management, and Project Communications Management

**Program Date:** Thursday, July 21, 2011

**PDU's Earned:** 1.5

Karen Opalka, PMP  
VP of Member Services

This certificate should be retained by the PMP to substantiate their PDU claim.