



CERTIFICATE OF ATTENDANCE

This certificate acknowledges that the attendee participated in the program described below.

Attendee: _____

Program Number: C048-111710

Program Title: Applying Lean Techniques to Project Communication Management Activities

Speaker/Program Description: Laura Miller

Chapter members will apply Lean Techniques to Project Communication Management Activities by learning:

- the difference between "Lean" and "Six Sigma"
- the definitions of value stream, value-add, non-value-add and value-add enabler activities
- how to spot the eight "deadly wastes"

Member take-away will be an appreciation of Lean, which will show a different way to approach every-day project communications management activities. By applying what members learn during the presentation, they will also be developing the skills for becoming a more efficient and effective project manager.

PMBOK Knowledge Areas: Project Quality Management

Program Date: Wednesday, November 17, 2010

PDU's Earned: 1.5

Robert Zoller, PMP

VP of Member Services

This certificate should be retained by the PMP to substantiate their PDU claim.